

# How to enter a Video Consultation on the Nutricia Care App

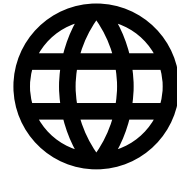
## What you need



Internet connection



A device with a microphone and webcam (computer/laptop/tablet/phone)



A compatible browser (Chrome, Safari, Edge)

## Entering the call:



### By text message

- Open your text messages from your Nutricia Care HCP.
- Click on the link to enter the secure videocall.



### By email

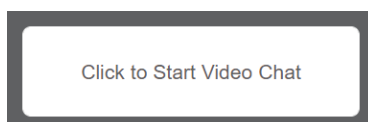
- Open your **email** from your Nutricia Care HCP.
- Click on the [Link](#) to enter the secure videocall.



### Via the Nutricia Care App

Log into your Nutricia Care App. Then, click on 'Video Consultations'. Here you can access your call by clicking on the green icon next to the appointment.

## During the call:



Press here to start the call



Press Red to end the call